

Document history	
17/02/2020	M. Bormans – 1 <sup>st</sup> version – following reception of the new annual figures delivered by Portima.
27/08/2020	M. Bormans – 2 <sup>nd</sup> version – awaiting corrective version of the 2019 annual figures, to be delivered by Portima. Following the first publication of the 2019 figures, comments by different parties shed some doubt on the correctness of these figures. On 23/06/2020 finally became clear the figures received covered only the first 10 months of 2019. We are now awaiting delivery of the figures for the full 12 months.
01/10/2020	M. Bormans – 3 <sup>rd</sup> version – covering the full 12 months of the year 2019.

A “one-pager” giving a concise overview on how things evolved.

Message type	2018 figure	2019 figure	Observation
All messages (Les messages dits « production » / « sinistres » / « comptabilité ».)	57.248.894	89.797.545	+32,5 Mio or +56,85% • That global volume went upwards. So, we first try to see where this higher figure comes from.
M07xx messages – account statements (Les messages « comptabilité » –les relevés producteur.)	266.101	23.539.164	+23,2 Mio or +8800% • That figure now represents <b>not the number of account statements, but the number of accounting lines on such statements.</b> So, actually these figures are not really comparable...
M0305 messages – renewal 1st generation (Les avis d'échéance et/ou bordereaux terme, dans une version ancienne et manquant de détails nécessaires.)	334.460	415	-0,3 Mio or -99,88% • Apparently, we finally got rid of these older messages – this is a good thing.
M9730 messages – documents added (Les “documents annexes” aux messages structurés – les documents digitaux (pdf) intervenant dans la gestion.)	12.891.812	17.582.653	+4,69 Mio or +36,38% • This figure keeps growing. • For the moment “added documents” are exchanged with few meta-data added. • We now add more meta-data for further automation (e.g. document to be signed and to be returned / and later on such document is signed and is returned)
M02xx messages – claims related messages (Les messages utilisés dans la gestion des sinistres.)	3.284.656	4.241.157	+0,95 Mio or +29,12% • More structured claims messages increase the efficiency of the claims handling process.
The more detailed report plus the actual data are available at: <a href="https://www.telebib2.org/Cuisine.htm">https://www.telebib2.org/Cuisine.htm</a> Look for the point “01.10.2020 - Cijfers met betrekking tot 2019...”.			Nous publions ces chiffres sur notre page « blog » <a href="https://www.telebib2.org/Cuisine.htm">https://www.telebib2.org/Cuisine.htm</a> Y voir le point « 01.10.2020 - Cijfers met betrekking tot 2019... / Les chiffres de l'année 2019... ».